



# Sunsynk Connect

## Remote Monitoring & Control



Track your savings & control  
your system anytime, anywhere.

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Powered by SUN SYNK  
in partnership with CONDUCTIFY®

# Understanding Sunsynk Connect

Sunsynk Connect makes solar energy more accessible and user-friendly, allowing you to take full control of your energy usage and reduce your reliance on traditional energy sources. This is a game-changer in the solar energy industry, making it easier and more convenient than ever for you to take control of your energy usage through your smart phone, tablet or computer.

## Plug & Start Saving







Sunsynk's Data Logger platform is now fully integrated with Octopus Agile. Having access to these rates, you can setup and monitor your charge and discharge figures, this enables you to charge your battery at the cheapest rates. When the price increases your battery discharges and saves you money.

## Using Our App

When using the Data Logger, we strongly advise that you read the manual before installing, which can be accessed by scanning the "Technical Support" QR code with the camera app on your smart phone.

The Sunsynk platform is now live and can be accessed by visiting the link: [www.sunsynkconnect.info](http://www.sunsynkconnect.info)



-  Complete Remote Control
-  Reporting
-  Manual Grid Charge Settings
-  Live Stats & Monitoring
-  Real-time Monitoring
-  Recommended Settings
-  Diagnostic Tool

Pro

# Sunsynk Connect Pro

Remote Monitoring & Smart Control with AI

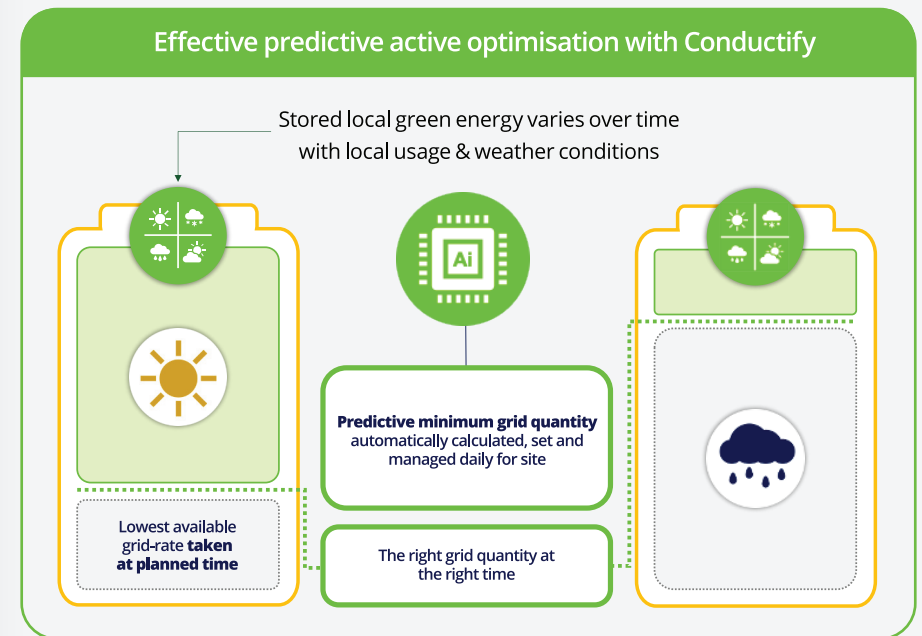
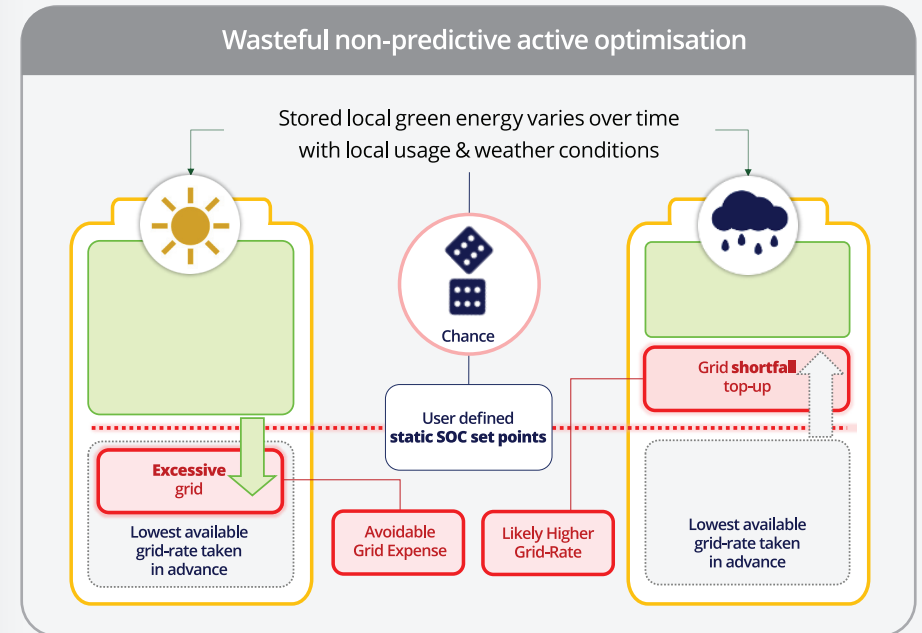


Sunsynk Connect Pro is enhanced by integration with Conductify's cutting-edge AI-powered technology, which adds advanced machine learning, AI-algorithms and much more automation and efficiency to Sunsynk local renewable and off-grid systems.

It prioritises storage and use of local renewable energy to minimise the amount of grid energy users consume. By continuously analysing real-time on-site data to learn how your system performs in different conditions and how you use energy over time, the AI is able to predict future conditions.

An automated process then uses this on-site data, weather-forecasts and predictive analytics on a daily basis to plan for tomorrow and controls the best time to take grid at the cheapest available rates [via Octopus Agile] and navigating around load-shedding in South Africa.

Whilst the Conductify AI works from day one, through adaptive learning it learns, improves and refines its predictions day-by-day, helping users to achieve significant energy savings, reduce their carbon footprint and be more independent of the grid with more reliable local renewable energy systems.



# The Four User Levels

## New User

New users can create their own plant but are unable to make changes to parameters.

## Installer

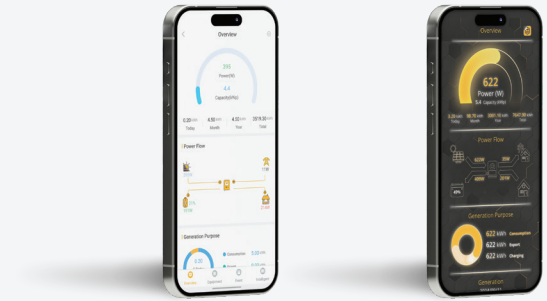
Installers can create new plants, edit parameters, and share them with customers. They can also adjust customer access levels for various settings.

## Approved Installer

Approved installers can create new plants, edit parameters, adjust customer access levels, and push updates or upgrades to inverters.

## Advanced User

Advanced users can create plants, edit parameters, and share them. However, they cannot upgrade features or access the customer portal, which is managed by installers. This level is mainly for end users.



 Sunsynk Connect

 Sunsynk Connect Pro

 Data Hosted in Europe	✓	✓
 Live Monitoring	✓	✓
 Full System Remote Control	✓	✓
 Remote Firmware Upgrades	✓	✓
 Detailed Reporting	✓	✓
 Integrated with Philip Hue	✓	✓
 Alert Notifications	✓	✓
 Automatic Investment Return Calculator	✓	✓
 Integrated with Agile Octopus & Flux	✓	✓
 Quick & Easy Commissioning Process	✓	✓
 Customizable Dashboard		✓
 Automatic Seasonal Mode Switching		✓
 Smart Weather Monitor		✓
 Artificial Intelligence		✓
 Machine Learning		✓
 Zigbee Integration		✓
 24/7 Real Person Support Chat		✓
 Sunsynk Community Chat & Forum		✓
 Sunsynk Insight		✓
 Voice Command Integration Compatible with Alexa & Google Home		✓



## Contact Us

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